

IT SUPPORT TECHNICIAN

Starting immediately - Questar III BOCES has a full-time vacancy for an IT Support Technician (Civil Service Title: Computer Operator) to support Questar III and component school districts. This is an entry level technical position primarily responsible for the maintenance, operation, configuration and debugging of network systems. The incumbent will be required to provide helpdesk related services, including end-user support in the use of technology and associated applications as needed. Applicants must have the ability to demonstrate strong technical and communication skills and meet the minimum qualifications as outlined by the Columbia County Civil Service Commission listed below. Preferred applicants will have experience providing deployments of new software/hardware, and experience with both Microsoft and Apple platforms.

MINIMUM QUALIFICATIONS:

- A. Graduation from regionally accredited college or university or one accredited by the NYS Board of Regents to grant degree with an Associate's Degree in Management Information Systems, Computer Science, or related field; **OR**
- B. Graduation from high school or possession of a high school equivalency diploma and two (2) years of experience in the operation of a mainframe and/or micro-computer and related peripheral equipment; **OR**
- C. Three (3) years of clerical work experience involving computer data entry and successful completion of an in-service training course in the operation of mainframe and/or micro-computers and related peripheral equipment; **OR**
- D. An equivalent combination of training and experience as defined by the limits of (a), (b) and (c) above.

To apply, please send your resume with cover letter to employment@questar.org. Be sure to include **IT Support Technician** in the subject line of your email.

Columbia County Civil Service residency requirements will apply (must be a resident of Albany, Rensselaer, Columbia, Greene, Ulster or Dutchess County). Questar III offers a competitive salary and excellent benefits package, including enrollment in the NYS Employees Retirement System (ERS).