NEW FEATURES AVAILABLE TO ALL OF OUR FLEXIBLE SPENDING/HRA DEBIT CARDHOLDERS

Benetech is offering a direct deposit option for Flexible Spending and HRA Debit Cardholders. Any claims submitted by paper to Benetech will be processed as usual but the reimbursement can be direct deposited into a bank account that you designate. This process not only saves mail time but also there will be no more trips to the bank. The notification of the direct deposit will be sent by email only. If you do not designate an email address, it will be your responsibility to check your bank account to verify the claim reimbursement was deposited successfully. You can also login to your Debit Card account on Metevante Benefits Payment System to check the status of any claims. If you have not setup a login please go to www.benefitspaymentsystem.com to the participant login screen and follow the directions to create an account.

If you choose the direct deposit option, we have attached a form that needs to be completed with your email and bank account information. If you choose not to do direct deposit, no action is required at this time.

In addition, by providing your email address on the flexible spending enrollment form and/or the direct deposit form, your quarterly flexible spending statements will be emailed to you as well.

If you have any questions, please call Christine Rathbun at 518-283-8500 ext 329.